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| Use case: | Get receipt |
| Triggers : | The user wants to get his receipt |
| Preconditions: | The use is asked for his name by the receptionist |
| Main scenarios : |  |
|  | The user walks to the front desk and asks for his receipt |
|  | The receptionist asks the user for his name |
|  | The receptionist inputs the users name into the system |
|  | The system generates the services that were done |
|  | The system calculates the total price that the user needs to pay |
|  | The receptionist reads out the total price that the system has generated |
|  | The user pays the amount |
|  | The receipt is printed |
| Exceptions : |  |
| * 3a | 1. The users name is not found within the system 2. The system has an eror and ask the user to reenter name |
| * 4a | 1. The system doesn’t include a service that has need done to the car 2. The system’s will generate a false receipt |
| * 5a | 1. The system miscounts the prices 2. The user doesn’t pay full service fee |

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| Use case: | Display services |
| Triggers : | The user wants to know the services the garage offers |
| Preconditions: | The user walks in to the garage |
| Main scenarios : |  |
|  | The user asks the receptionist for the list of services |
|  | The receptionist checks the system for the services |
|  | The system displays the list of services offered |
|  | The receptionist shows the list of services to the customer |
| Exceptions : |  |
| * 1a | 1. There is no one at the reception desk 2. The customer walks away |
| * 3a | 1. The system doesn’t offer a list of all the services 2. The system returns an error |

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| Use case: | Show customer information |
| Triggers : | The mechanic wants to view the information of customer |
| Preconditions: | The mechanic log’s into the system |
| Main scenarios : |  |
|  | The mechanic clicks on the search button of the system |
|  | The mechanic types in the name of the customer |
|  | The system displays the information about the customer |
|  | The mechanic reads the customer’s information |
| Exceptions: |  |
| * 2a | 1. There customers name is not found. 2. The system displays an error |
| * 3a | 1. The system doesn’t have any information about that customer. 2. The system displays customers page without any information |